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## Repair / Claim Form

**\* Required Fields**

LAST NAME\* FIRST NAME\* COMPANY NAME

STREET ADDRESS\* CITY, STATE, ZIP\*

HOME PHONE\* MOBILE PHONE\* FAX#

EMAIL ADDRESS\*

CASE, WORK ORDER OR REF #

DATE OF PURCHASE PLACE OF PURCHASE

MAKE (BRAND)\* MODEL#\* SERIAL#

**DESCRIPTION OF TROUBLE: \***

I hereby Authorize, Advance Solutions of New York Inc, to apply warranty repair claims with said Manufacturer or third party Warranty Company for my personal equipment described above.

If the equipment is not covered under warranty for any reason, such as tampering, residential power surges in the vicinity of the device or any other non-valid warranty problem, the customer is aware of future charges that are outside of warranty.

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Once the equipment is evaluated by a technician, our service department requires up to 3 business days to respond your claim per our national agreement to conduct the estimate. If warranty claim is authorized, typical repairs will be performed from **three to fourteen business days** to allow arrival of parts due to manufactures shipment method and scheduling. We cannot repair or schedule repair unless we receive parts from the manufacturer or distributors.

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If parts are unavailable, in high demand, delayed from distributors or on 'back order', Advance Solutions may not be able to supply customer with availability dates; customer will have to contact the manufacturer's customer service or Third Party Warranty to relate their concerns and take appropriate action. I also exonerate Advance Solutions from all claims or liabilities to all parties, damages, delays or loss of property arising out of or during the repair of your equipment. If I do not have warranty eligibility, I am responsible to pay for parts, labor, and any house call fees pertaining to the service above.

**Remember -We're not responsible for items left over 30 days and anything over 60 days is discarded or recycled.**

Owner Sign Here to agree to terms above: X \_\_\_\_\_ Date \_\_\_\_\_